****

**Frequently asked questions**

**Q. How long is the holiday home park open?**A. We have a 12 month season

**Q. Is residential use of the holiday home allowed?**A. Residential use of your holiday home is not allowed under any circumstances. We are a strictly holiday only park. Owners need a permanent address elsewhere.

**Q. Can I stay for long periods in my holiday home?**A. Yes, you can use your holiday home as much as you wish.

**Q. Do you allow subletting?**A. Subletting is not permitted. Close friends and family can use your holiday home if introduced initially.

**Q. Do you allow dogs?**A. Yes. Dogs must be kept on a lead at all times and all excrement disposed responsibly.

**Q. Who is responsible for ground maintenance?**A. We maintain all grass, shrubs and flower beds. If you would like your own tubs, they must be situated on your patio or decking.

**Q. Do you allow BBQ’s?**A. Yes BBQ’s are allowed but we reserve the right to prohibit them for fire and safety reasons.

**Q. Is there mobile phone coverage on the park?**A. Yes, there is full coverage for the majority of networks.

**Q. Is there any security on the park?**A. There are various security devices on the park including a permanent onsite warden.

**Q. Is there a shop on site?**A. The site is situated next to our family run garden centre and coffee shop. There is a Co-op and a Spar shop in the village or several large Supermarkets in Skegness.

**Q. Do you have a club on site?**A. No, we prefer to keep the park as peaceful as possible.

**Q. Do you have a restaurant on site?**A. Yes, the garden centre has a restaurant which is open 9.30am - 4pm.

**Q. What about insurance?**A. You need to arrange your own insurance and we would need a copy of the certificate annually.

**Q. Do you allow children?**A. Children are allowed and we encourage parents / guardians to be actively involved in responsible supervision.

**Q. What happens to the holiday home in the winter?**A. To ensure adequate frost protection for caravan holiday homes in the winter the units water system needs to be drained down. The park can offer this guaranteed service for a small charge or owners can drain down themselves at their own risk.

**Q. Where is the nearest pub?**A. The nearest pub is a short walk from the park entrance and there are several more in the village, a further 10 minutes walk.

**Q. Where is the nearest fishing pond?**A. There is a fishing pond next door to the park and also one opposite.

**If you have any queries or questions please do not hesitate to ask**